

Do you need a wheelchair?

- an **occasional** loan of a 'pushing' wheelchair for days out, delivered FREE to your home **OR**
- a **short term** loan eg for less than six months following an accident/leg injury **OR**
- because you have a **long term** or permanent need, both indoors and out?

If the answer is YES there are 3 routes to increased mobility...

Occasional loan

Who for?

Adults and children who do not have an intensive or complex need for a wheelchair all of the time and are residents of Barking, Dagenham or Havering.

What is available?

A wheelchair is delivered free to your door for your use for up to 3 consecutive days per week so that you can go out with a friend, relative or companion. Deliveries can be pre-booked from 2 days in advance or if you choose to collect a wheelchair yourself one may be available at 1 day's notice.

What happens next?

You can either refer yourself to the service or ask either your GP, Consultant, Occupational Therapist, Physiotherapist, District Nurse or Fracture Clinic staff

Where from?

To self-refer or for collections during office hours (10am – 4pm) please contact:-

Wheelchair Service Co-ordinator at

Dial-a-Wheelchair Service

177-179 Valence Wood Road

Dagenham

Essex RM8 3AJ

Tel: 020 8517 7682

Short term loan

Who to?

This service is available to residents of Barking, Dagenham and Havering who have a short term need for a wheelchair (less than six months).

What is available?

A manual or standard wheelchair to take home for a person with a temporary condition that makes it difficult, dangerous or impossible for the person to walk unaided eg as a result of an accident, injury, illness or poor health.

What happens next?

A referral form needs to be completed by your GP, Consultant, Occupational Therapist, Physiotherapist, District Nurse or Fracture Clinic staff and sent to

Equipment Service

Meadow View

St George's Hospital

Hornchurch Essex RM12 6RS

Tel 01708 453322

The referral form will then be processed by the Short Term Loan Service based in Dagenham

Tel: 020 8517 7682

Long term provision

Who to?

This service is available to residents of Barking, Dagenham, Havering and Brentwood who have a permanent inability to walk.

What is available?

A wide range of wheelchairs is available, including transit (push) wheelchairs, manual (self propelled) wheelchairs, indoor electric wheelchairs and electrically powered indoor/outdoor chairs. The NHS will provide, free of charge, a wheelchair to meet your basic mobility needs. Alternatively, we will provide you with equivalent funding that you can put towards a wheelchair of your specification, ie in particular colours or more suited to your leisure activities or available means of transport.

What happens next?

A referral form needs to be completed by your GP, Consultant, Occupational Therapist, Physiotherapist, District Nurse and sent to:-

Where from?

Wheelchair Service Co-ordinator

Disablement Services Centre

Harold Wood Hospital

Gubbins Lane

Harold Wood RM3 0AR

Tel 01708 796244/796245/796247

How can I get involved as a wheelchair user to monitor and help improve the service?

There is a Wheelchair Reference Group, which meets every 8 weeks to discuss, commission and monitor services available to wheelchair users. Membership is open to representatives of wheelchair services, individual wheelchair users, partners and groups representing disabled people. We want to receive greater input from users of our services. If you are interested or have any ideas or comments please contact one of the organisations mentioned in this leaflet or contact PALS (Patient Advice and Liaison Service) on **0800 328 2556**

PALS

Are here to help

If you need any advice about NHS services or help with translation or interpreting services

Phone 0800 328 2556 Textphone 07931 731693

E-mail: pals@haverinpct.nhs.uk

Further copies of this leaflet and versions in other formats such as Braille, large print can be obtained on request via the Corporate Affairs Department 01708 465217. The leaflet is also available on www.haverinpct.nhs.uk

